

UKOA Sharing Best Practice Wednesday 4th April 2018

Friends House, 173 Euston Road, London NW1 2BJ

Working together for safety and effectiveness: clinicians, managers, commissioners and regulators

This workshop is for ophthalmologists, nurses and allied health professionals in leadership roles, managers of ophthalmic services, and regulators and commissioners involved with ophthalmic services. It will examine mutual areas of interest on workforce planning and patient safety, presenting national recommendations, showcasing good practice and sharing learning.

Continuing our planned series of events, bringing together professionals in all sectors working in, regulating and supporting ophthalmic services, to facilitate the development of consistent high quality standards and best practice regionally and nationally.



About the Event:

Please find the agenda as well as details of how to find the venue.

Please can we ask that you arrive promptly for the start of the session, refreshments will be available on arrival where you will have the opportunity to meet other colleagues attending the event.

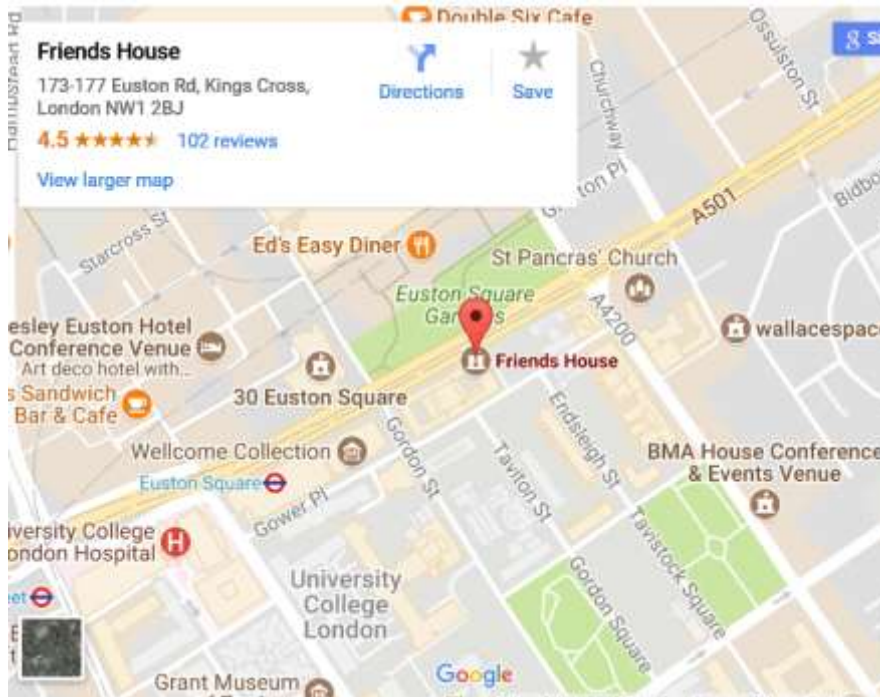
As places are limited, if for any reason you find you are unable to attend, please do let us know in advance so that other Alliance colleagues may take your place. Thank you.

Should you have further questions please email: uk.ok@nhs.net

How to find Friends House:

Friends House, 173 Euston Road, London NW1 2BJ

Tel: 020 7663 1100



By rail

From its position opposite Euston's rail and tube stations, it is a ten-minute walk from [King's Cross](#) and [St Pancras International](#). All major rail terminals are easily reached by tube.

By tube

The nearest tube stations are Euston and Euston Square, which are on the Northern, Victoria, Metropolitan, Circle, Hammersmith & City lines and over ground. To plan your journey to Friends House, you can use TFL's journey planner www.tfl.gov.uk

By bus

Routes 18, 30, 73, 205 and 390 stop outside Friends House. Routes 10, 59, 68, 91, 168, and 253 stop nearby.

By car

There is no on-site parking available at Friends House. The local roads have metered parking bays and fall within the Congestion Charge zone. There are three disabled blue badge parking bays located in Endsleigh Gardens. There are alternative, longer-term parking facilities under Euston Station.

Agenda

10:00 Meet and Greet Coffee

Sustainable workforce planning for the modern ophthalmic era Chair: Glyn Wood

10:30	The extended workforce – orthoptics	Rowena McNamara
11:00	The extended workforce – optometry	Aneela Raja
10:10	Working in regional networks	Mary Masih
10:30	My professional development as a HCA	Steve Bewley
10:50	Group discussion and reflection	Glyn Wood

11:00 Coffee Break

Quality and safety in ophthalmology: Chairs Melanie Hingorani, Sean Briggs

12:40	How do I know my ophthalmology service is safe?	Melanie Hingorani
	Safe networked care – principles and examples	
13:00	Moorfields approach to quality across the network	Sean Briggs
13:10	MREH approach to quality across the network	Glyn Wood
13:20	Vanguard learning on Q&S in networked services	Melanie Hingorani
	Preventing Never Events and Wrong IOLs	
13:30	Group discussion– sharing examples of how wrong IOLs occurred in delegates' and speakers' own units	Melanie Hingorani
13:40	The new never event framework and the UKOA IOL quality standard	Melanie Hingorani
14:00	Human factors training	James Wawrzynski

14:40 Thanks and Close