

UKOA QUARTERLY MEETING NOTES - 6th December 2018

Thank you to all who attended the UKOA's quarterly meeting.

The agenda was varied and included a number of presentations from UKOA members setting out their own areas of good practice or challenges, with enthusiastic debate and discussion, and some follow up actions identified. **Pressing actions are highlighted in red where we need all members to respond soon.**

UKOA update: Allison Beal (UKOA Board and GIRFT Director of Special Projects) introduced the event and provided information on upcoming events in our **'Sharing Best Practice' Regional Seminars.**

UKOA members are invited to attend and should email us to request a place – please specify which event you wish to attend. **Places are free – so please book early to reserve your place.**

The next events are;

- **Thurs 31st January 2019, Bournemouth:** Safety and Efficiency in Ophthalmology
- **Friday 1st March 2019, Glasgow:** West of Scotland Ophthalmology Review

If your trust or region would like to host a sharing best practice session, please contact uk.aa@nhs.net. We will develop the agenda with you to cover topics which are important to your services and issues.

UKOA Website – Please share all content in the main website and private members area – there are lots of useful resources available such as guidelines and best practice publications which have been developed by members and stakeholders which are easy to download and use in your units.

The UKOA now has 64 members and is still growing. Please help us spread the word and encourage your colleagues to join to reap the benefits. All they need to do is 'apply to join' on the website or contact us via our email above.

Workstream updates:

Efficiency App: Peter Thomas gave an overview of the app measuring risk adjusted cataract list productivity and invited members to download the free app to trial/use from your phone app store during the pilot – **please offer feedback** so we can further develop this for full functionality and online reporting of results.

Procurement: To help members to **understand how their ophthalmology spend compares** with other units, and to discover **potential cost savings for your unit**, for intravitreal packs and other consumables such as IOLs, and large ophthalmology devices, we need to gain information from each unit as to what they are using now. This is a huge piece of work which we hope bring great benefits and cost savings to NHS trusts who participate. To aid this process we have sent units an agreement letter to give authorisation to share purchase information.

We are also working to produce a **Procurement guide** which will be released in 2019. We will let you know when this is available.

ACTION FOR MEMBERS:

- If you have not already done so, **please can all ophthalmology units ensure you sign off and return the letter of authorisation** (attached with this email and on the website – Events and Meetings Archive) to provide purchase costs/volume information, this will allow us to tell you how your costs benchmark, if you can save money by using the “ideal” packs, IOLs, and help the wider NHS. Even if your trust has already arranged local procurement, or you are not sure you want to change your purchasing, we still need this information for our wider work which all units can benefit from. It can be signed by clinical lead, theatre lead, procurement lead or ophthalmology manager.
- Please **review and feedback** on the information on **cataract pack contents** – compare with your current packs, discuss with your cataract surgeons and theatres leads. We’d like your feedback on pack contents, whether you would use the pack, are any crucial items missing.
- In 2019 we will start working on VR packs /instrument sets and others – **let us know if you want to be involved.**
- We are looking for a small group of units for a pilot who are interested in working more closely with UKOA/procurement to work up test cases – again, **let us know if you want to be involved.**

Coding: A Cataract Coding handbook has been developed and shared in the members’ workstreams area for comment/feedback.

Glaucoma: We have developed and published an Eye drop assessment & Patient support checklist – combines all the best guidance on all the differing guidelines out there.

ACTION FOR MEMBERS:

- Your feedback on eyedrop/compliance aids leaflet would be appreciated.
- Aim to find a trust who can work with us to measure glaucoma support before and after staff training/use of our resources to evidence benefits etc. **Please let us know if you are interested in being involved.**

Extended Roles & Advanced Practice:

The Ophthalmology Common Clinical Competency Framework presented by Dr Andrew Brown. This is developed by the Royal College of Ophthalmologists with sister organisations and will be available via portfolio on the HEE website once developed, there is a pilot in April then national roll-out planned for Sept 2019. This framework has been built to compliment the exiting accreditations and not designed to replace them. It is suitable for people who wish to develop in their workplace in their current role.

As part of the UKOA activity to understand the current status of extended roles nationally, the UKOA has prepared and issued a survey sent via BIOS to lead orthoptists in every unit – we aim to publish the results and share these at our next quarterly meeting in March 2019.

ACTION FOR MEMBERS:

- Tell us who is the 'extended roles' contact in your unit
- **Complete the online survey** – collect the data needed before completing this using the paper version issued with the email sent by BIOS
- Share any example documents such as Job descriptions, protocols etc. (anonymise if needed)
- Feedback – great to standardise competencies, guidance docs and how training is delivered which can be utilised to achieve consistency across units.

Patient standard for ophthalmology

Patient Standards – publication and lots of interest – now available on the website

Patient experience survey – based on the standards and piloted by several units and now shortened and improved as a result of the pilot. This will be available soon on the UKOA website for you to download and use in your own audits if you wish to use it.

UKOA is talking to RNIB about getting funding to support a national survey.

Learning from Risk

If you are interested in sharing data relating to your medicolegal claims for the case study /planned scientific publication, let us know

Giant Cell Arteritis – currently on hold pending other work

Next steps for patient standard work - ECLO Quality Framework & Practice Guidelines: presented by Mrs Stevie Johnson, Clinical Lead, RNIB and Elaine Kee (ECLO Pinderfields).

ECLO Impact report is now released <https://www.rnib.org.uk/ecloinformation>

ECLO Quality Framework and Practice Guidelines (currently being updated)

Elaine outlined the importance for an ECLO in terms of best practice of being located within the eye centre and be able to work closely with the eye services team, delivered training etc. also having private area and being available to patients on site when needed face to face where preferable.

Next steps

- Update the framework with UKOA
- UKOA to recognise and endorse the framework – encourage provision of ECLO's
- Support service in units is provided to the framework standard - RNIB can support business cases and implementation plans
- UKOA members to pass any feedback to share the link and notes etc. feedback via us to pass on to Stevie – share with your teams/ECLO's and patients!! (Remember the framework content must apply to all 4 UK countries).

UKOA: The Future of the Alliance

We have agreed that our priorities for 2019 are;

- Support implementation of all the various national programmes e.g. GIRFT, HII, RightCare
- Streamlining and structure about what we are doing – members please participate in the work!
- Concentrate most effort on Extended Roles and Procurement workstreams.
- Look at how we improve our sharing of information and our communications – can you help by ensuring everyone in your unit has access to our website and receives our emails – get in touch with us to be added to our distribution list.
- Look to develop the March and September meetings to be subject specific e.g. extended roles or other.
- Start to work on wider stakeholder engagement and national influencing of change.

Our members can;

- Respond to the Actions for Members in this document
- Join a working group or lead a group – contact us if you are interested in working with us.
- Feedback on our plans and if you can be involved
- Think about our USP our mission statement? We want to develop one which tells us the “elevator pitch” of what is special about the UKOA compared with other ophthalmic organisations.

The next meeting will take place on **Wednesday 13th March 2019**. We hope you will be able to join us.